

Headline Article

- PMI Global Congress Events
- Leadership Institute Meeting
- SeminarsWorld®

Next Chapter Meeting

- Keynote Presentation
- Educational Presentation
- Chapter Meeting Logistics

Professional Development

- Roeder Training
- Agile Training

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PMI Global Congress 2012 – Vancouver, Canada

The PMI Global Congress 2012 – North America, took place this year in Vancouver, British Columbia from October 20-23, with pre-congress events including the **Leadership Institute Meeting** (October 18-20) and **SeminarsWorld®** courses (October 17-20).

We have solicited inputs from Portland Chapter members and leadership to share their experience at these events within this and future newsletters.

Leadership Institute Meeting

The Leadership Institute Meeting (LIM) facilitates collaboration by leaders of PMI communities in curriculumdriven educational sessions. The Leadership Institute is designed to inspire and support PMI leaders as they deepen their knowledge of leadership, add to their experience and sharpen their skills. The meetings offer face-to-face opportunities to connect with, and learn from, fellow volunteer leaders and prepare attendees for greater leadership roles within PMI and to advance the profession on a global level.

Perspectives:

Tara Backes, PMI Portland Chapter Director of Program Support

For me, the experience at LIM is a reminder of all the resources that PMI has generated, or put together for both members and volunteers, and how unaware we are as a general membership of the materials available. The big event that stood out as a foundational exercise of LIM was the "World Café". In this forum, ideas were shared per table about what they have done to bring the Communities of Practice, and then texted to the "host" to share with everyone in the room. Some ideas I was able to get from other Chapter volunteers included:

- Ability to connect with CoP Chapter Engagement Representatives in topic areas, to help bring the ideas into the meetings and to engage chapter members. (We have a new Agile CoP rep Jean Richardson).
- Participating in Informal educational sessions that are topic based and free to members on a monthly basis. Not at the dinners, but a completely separate function.
- Using the CoP to find speakers to highlight a hot topic at chapter dinner meetings.
- Creating local CoPs to highlight issues, to be used within Regional districts for volunteers to connect (this is an idea brought up, but not created yet)
- Using Social Media and Webinars to connect with members more about what is happening in CoP's and what is available to members.

It was readily apparent that the members enjoyed some of the discussion of these ideas, as it brought back a sense of community. The most useful aspect are the communities of practice for almost every type of project manager, in every field, and also the discussions on worldwide issues that affect PM's daily. You can also earn PDUs by taking part in or putting together information for a Community of Practice.

<u>continued...</u>



PMI Global Congress 2012...continued

November 2012

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Perspectives:

Robert Bondaruk, PMI Portland Chapter VP at Large, Project Portfolio Office

Our goal this year was to send as many people as possible to reward volunteers with the Chapter that give freely of their time and to develop the leadership potential of current and future PMI Portland Chapter members.

The LIM was a unique opportunity to network with other component leaders from across the globe. There were almost 1000 attendees from 47 countries. At LIM I learned:

- How our Chapter can improve its sponsorship program to create a more engaged employer community for our members,
- We can create a chapter loyalty program that allows us to better track the use of services the PMI Portland Chapter provides and give our members automatic PDU registration.
- PMI Chapters have different approaches to technology that provide a more tailored experience and 'fit' to members, based the local needs of the communities, and
- There is a diverse pool of enthusiastic and energetic project management professionals that are deeply committed to growing the profession and meeting new people.

Saby Waraich, Gay Lynn Calonge, and I attended the PMI Professional Awards Ceremony and Reception on Saturday night. For me it was exciting to see that **two of the three finalists for the Project of the Year Award were from the Northwest**. It was quite a gala event. It was quite formal with most people wearing suits. They had wonderful music provided by the Bella Electric Strings. PMI gives out a lot of awards and Saby and I both agreed that as Board members we need to figure out how to ensure the PMs in Portland are getting their share of awards from PMI.

2012 Global Congress PMI Project of the Year Award

The PMI Project of the Year Award is to recognize, honor, and publicize a successful project and the achievements of the project team for superior performance of project management.

Eligibility Criteria:

- The nominated project can be of any type or industry, from either the public or private sector.
- Nominated projects from throughout the world are encouraged to participate.
- Project must be perceived as having exemplarily applied PM principles and techniques.
- PMI affiliation is not necessary.
- The nomination must be received no later than one year after the project is completed.
- Previous PMI Project of the Year Award recipients have had project budgets exceeding US \$100 million.

The 2012 Recipient of the PMI Project of the Year Award was given to the Umatilla Chemical Agent Disposal Facility Operations Phase, Hermiston, Oregon, USA!

The Umatilla Chemical Agent Disposal Facility Operations Phase project was submitted to PMI Project of the Year Award by Umatilla Chemical Agent Disposal Facility URS and the U.S. Army Chemical Materials Agency: <u>Watch Video</u>.

For more information about this and past year's PMI Project of the Year Award, see: <u>http://www.pmi.org/About-Us/Our-</u><u>Professional-Awards/Project-of-the-Year-Award.aspx.</u>

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SeminarsWorld® 2012

Four days of focused training courses were held immediately before the Global Congress. Course length varied from two, three or four days. Benefits included dynamic instructors with real-world project experience and superior training skills. Practical knowledge and tips for your next project, combined with small class sizes offer group interaction, individualized learning, and valuable networking opportunities. PMI practitioners were able to earn up to 36 PDUs.

Perspectives:

Tim Eubank PMI Portland Chapter Member

Attended the 'How to capture customer requirements and develop project scope' course

As many know in the IT field it is very difficult to get customers to elicit requirements when they usually 'don't know what they want but know it when they see it'. Customers also tend to provide a solution instead of a problem. "What we would like is..." How can one turn this around and get the client to articulate, in his or her own words what the requirements really are, and what they exclude. The workshop helped practitioners to gain the knowledge to execute requirements identification and management effectively in practice.

Focus was placed on differences in strategic and critical thinking, dealing with ambiguity, unspoken expectations, wants versus needs, functions versus benefits, and the voice of the customer to name a few. Both new and older, betterknown techniques were looked at in terms of their applications in innovative, more effective ways. For example one method to resolving a problem is to ask the 'five why questions'; a technique used to explore the cause-and-effect relationships underlying a particular problem and determine the root cause of a defect or problem. Another technique is to ask the 'three magic questions':

- 1. What does the user need to be able to do that?
- 2. How well does it need to do that?
- 3. How do you measure that?

The course is relevant and useful, as it guides practitioners in strategies that enable them to be more successful managing projects by ensuring that the requirements are well defined. As discussed, 'fast to learn is fast to execute.'

For more information about SeminarsWorld® 2012, see http://congresses.pmi.org/NorthAmerica2012/Seminars/.



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Keynote Presentation

How to Use Storytelling for Project Success

Much of our work in project management is focused on goals, deliverables and deadlines. We take pride in our hard skills.

What about soft skills? Could they have an impact on the quality of our projects?

Everyone loves a good story. Stories can entertain and inspire. Stories can be used to make a point. Stories can define an organization. Some of the greatest leaders are great storytellers.

How many project managers, program managers and portfolio managers are good storytellers? Learn how to persuade and inspire your stakeholders with this entertaining and informative presentation by a master storyteller. Follow this link to hear Mike talk about his upcoming keynote address on November 20, 2012: <u>http://youtu.be/kkKo3-CjXp8</u>

About the Presenter

Mike Goss, PMP, has used stories for as long as he can remember. When he wrecked his parents' car at age 16, he had a story. When he was arrested for climbing over the fence at the municipal swimming pool, he had a story. When he proposed to his wife, he had a story.

Mike graduated from Portland State University with a degree in business administration. He has an extensive business background, including sales and leadership positions with four multinational corporations, several mid-size businesses and three of his own small businesses. Mike taught college-level courses in sales, marketing, management and business computer applications for two decades while owning and operating an accounting software consulting firm.

Mike likes to share. He published <u>Breaking Through Walls</u>, a business novel about overcoming obstacles. He has presented business-building tips on KXL-FM. Mike combines his education and experience to give his stakeholders something better, something richer.

Additional information about Mike's Breaking Through Walls philosophy can be found here: <u>http://www.breakingthroughwalls.com/</u>

Thought for the Month

How many of you have looked into the PMI Communities of Practice, once called Special Interest Groups (SIGs)? At the 2012 North America Leadership Institute Meeting (LIM) this year, the communities of practice groups offered many of the work sessions and reminded everyone that these are exclusively available to PMI members and provide you an interactive place to meet online, build the profession's body of knowledge and discuss ideas. I urge you to check out the many disciplines on the communities of practice offering at http://www.pmi.org/Get-Involved/Communities-of-Practice.aspx .

Expect to hear more about the communities of practice in future newsletters and Chapter events.





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November 20 Chapter Meeting

Educational Presentation

Gentle Confrontation: A Tool to Keep your Project on Track

While working for IBM, Tom Cox once managed 24 simultaneous client projects, with no staff, and brought them all in early and under budget. Learn the one technique – and its many subtleties – that he uses to keep people performing, to maintain relationships, and to keep your projects on track. Based on the latest research in brain science, this material will be immediately usable in your projects.

About the Presenter

Tom Cox is a successful author, speaker, and consultant. A man of many talents, Tom got his 4 year degree in Behavioral Science at the University of Chicago in 3 years, with honors. He wrote a book on relational database technology, and co-authored a chapter in a textbook on trauma surgery.

Tom has worked in a dozen industries, and currently coaches senior executives on how to be even better leaders. His column "Tom on Leadership" runs twice a month in Oregon Business Magazine online and at www.TomOnLeadership.com.

We Want to Profile Local Projects

Have you recently closed on a project in the Portland area that other PMI Portland Chapter members might be interested in hearing about? We are looking for stories about local projects.

You don't need to submit a summary or scope statement in writing – we'll interview you and collect the information about the who, what, where, when, why, and how of your efforts. We'll then work with you to publish the information in the PMI Portland Chapter newsletter.

We'd love to talk with you, so drop us a line at <u>newsletter_dir@pmi-portland.org</u>.

Newsletter Advertising Available

Advertising is available for the PMI Portland Chapter newsletter. We reach over 4,000 Project Professionals, 1,600+ of whom are local chapter members, every month.

Our newsletter advertising rates are very competitive. Visit this <u>web page</u> for complete information, or contact us at: <u>mailto:newsletter_dir@pmi-portland.org</u>.





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November 20 Chapter Meeting

Agenda

4:00 Registration table opens
4:30 Educational presentation
5:30 Networking
5:35 New member welcome meeting
6:30 Dinner and announcements
7:00 Keynote presentation

Meeting Pricing

PMI Portland Chapter Members*

Keynote presentation with meal \$25 Educational presentation \$10

PMI Portland Chapter Student Members*

Keynote presentation with meal \$15 Educational presentation \$5

Non-Members

Keynote presentation with meal \$35 Educational presentation \$10

Registration

At 10 a.m. the Monday before the Chapter meeting, the regular online registration price increases by \$10. At 4:00 p.m. the day of the meeting, regular registration price increases by \$20.

No refunds within 24 hours of the meeting. Contact registration@pmi-portland.org.

Register Now!

* You must be a PMI Portland Chapter member prior to registering for an event to be eligible for the member rate. If you are a brand new Chapter member, <u>click here</u>.

New Member Welcome Meeting

We meet directly after the Educational Presentation, in the same room. Join us to learn about who we are and what we offer, and to meet other new members.

Location

Doubletree Hotel–Lloyd Center 1000 NE Multnomah, Portland, Oregon 97232 (503) 281-6111 Free Parking

Menu

London Broil, Buttermilk Fried Walla-Walla Onions, And Red Potato Mash

Or

Grilled Tofu, Roasted Potatoes, Mushroom Cream Sauce, Steamed Seasonal Vegetables

Flourless Chocolate Cake

2012-13 Chapter Meetings

Don't miss a thing! Mark your calendars now.

December 11 – Date Change! January 15, 2013



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Professional Development Roeder Online Courses

Be sure to check the <u>Roeder web site</u> for all the new online PM related training at a discount to Chapter members.

OnDemand Online Courses

360 Awareness: Understand Human & Environmental Factors 4 hours, 4 PDUs

Whole Body Decisions: Synthesize Brain, Heart & Gut 4 hours, 4 PDUs

Project Management Fundamentals: Laying A Strong Foundation 8 Hours, 8 PDUs

Monthly Webinar Series

Live, Instructor-lead Online Courses

Agile Project Management (15 PDUs) Four Sessions: November 27 & 29, December 4 & 6, 2012

Dynamic Leadership Skills for Better Project Results (8 PDUs) Two Sessions: December 4 & 11, 2012

Project Management Negotiation (15 PDUs/CDUs) Three sessions: December 5, 12, & 19, 2012

Project Management Fundamentals (8 PDUs) Two Sessions: December 7 & 14, 2012

International Project Management (8 PDUs) Two Sessions: December 11 & 18, 2012

Dynamic Leadership Skills for Better Project Results (8 PDUs) Two Sessions: January 15 & 22, 2012

Managing Virtual Teams (8 PDUs) November 6 & 13, 2012

2012 Agile Certified Practitioners (ACP) class gets a 4-star rating!

Agile jobs increased 2,261,050% since November 2009 according to <u>simplyhired.com</u>. That's an astonishing statistic! If the current trend continues, where will it be in one year?

When PMI.org published the fact that 67% of organizations used Agile, we thought it would be interesting to translate that into job opportunities.

We launched the 2012 PMI-ACP exam preparation course on September 29, 2012 to help our members with the growing demand. The 3-day Saturday course started on solid footing. The first class got 4-stars "Very Good" ratings thanks to our two instructors, Diane Brady and Trish Kelley.

The very nature of Agility is to be able to adapt to the circumstances of the project and environment. We've incorporated this into our curriculum development and are already enhancing plans for the 2013 course.

If you want to be involved in the next course, scheduled for Q1 2013, then stay tuned or email us at <u>acp_certification@pmi-portland.org</u>.

Submit a Book Review

If you would like to volunteer to write a book review of Project Management books (or a related subject) please email <u>newsletter_dir@pmi-portland.org</u>. Book reviews are eligible for PDUs!



Chapter Events

PORTLAND CHAPTER	Mon	Tues	Wed	Thu	Fri	Sat / Sun
November 2012	November 12	13	14	15	16	17
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	19	20 Chapter Meeting	21	22	23	24 25
	26	27 Roundtable NE-Public Health Roeder: Agile Project Management	28	29	30	December 1
	3	4 Roeder: Dynamic Leadership Skills for Better Project Results	5 Roeder: Project Management Negotiation Roundtable NE- Port of Portland	6	7 Roeder: PM Fundamentals - Initiating & Planning Roundtable North- Clark	8 9
	10	11 Chapter Meeting Roeder: International Project Management	12	13	14 Roundtable NW- Con-Way	15 16
	17	18	19	20 Roundtable West- Nike	21	22 23



Chapter Roundtables

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Roundtable North-Clark

1200 Fort Vancouver Way, Vancouver, WA Community Room

4th Friday 7:15 a.m. Nov/Dec meeting will be

held Dec. 7.

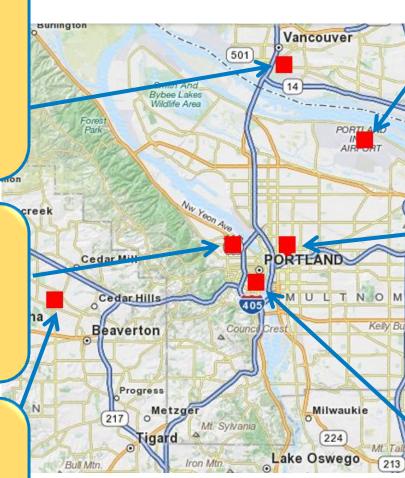
Roundtable NW Con-Way

2055 NW Savier Portland, OR Ask for room at desk 2nd Friday 7:15 a.m.

Roundtable West Nike

Nike World Headquarters, Beaverton, OR Nolan Ryan Bldg., Air Huarache, 1st Floor

3rd Thursday 7:30 a.m.



Join Us!

For more information, to see maps, to join a roundtable, to contact the moderator, or to RSVP for meetings, see the PMI Portland Chapter Roundtable web page.

Roundtable NE Port of Portland

7200 NE Airport Way Portland, OR Anchor Rm., 1st floor 1st Wednesday 4:30 p.m.

Roundtable NE Public Health

Portland State Office Bldg. 800 NE Oregon Street, Portland, OR Room 1C–30

4th Tuesday 7:30 a.m.

Roundtable Downtown–City of Portland

The Portland Building 1120 SW 5th Ave. Portland, OR 2nd floor, Room B

2nd Thursday 7:30 a.m. No Meetings Nov-Dec.



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Perspectives President's Letter

One key take away from this year's North American Leadership Institute Meeting (LIM) came from our PMI President, Mark A. Langley. "WHO IS PMI? WE ARE PMI." During the opening session Mark reminded us that all members of PMI are the face of PMI to those we work with and to our communities. Your Chapter

leadership team members who attended the LIM will be focusing on how to use the best ideas and practices they learned at the conference to improve how we provide services to our members and reach out to the community we serve. I have asked each of the attendees to share their best experience by writing an article for the newsletter this year. Representatives from the executive, membership, professional development and program portfolios attended the LIM and each of them has great ideas on how to apply what they learned to benefit our chapter.

We are adding a few volunteers to assist us in providing services to the Chapter but we have immediate needs for volunteers to assist us in the marketing, programs, membership, professional development and Operations **portfolios**. Volunteers are the key to your Chapter providing services and support such as marketing communication materials, certification preparation, mentoring, event surveys and technology solutions. If you are curious about the current openings please either visit www.pmi-portland.org and click on the "Get Involved" menu where you will find volunteer job descriptions and specific details, or contact one of the board members under the "Contact Us / About Us" menu.

Alan John, President **PMI** Portland Chapter

October Chapter Meeting

Educational Presentation

The October PMI Portland Chapter meeting included a predinner educational presentation by Dr. Roland Jarka. Dr. Jarka is a speaker and life coach focused on helping people reduce their stress, achieve their goals, and flourish in their personal and professional lives. During his presentation, Dr. Jarka asked attendees to rate their current level of stress based on the Cohen Perceived Stress Scale. He then suggested several daily practices to alleviate stress and promote well being, including exercises such as play and deep breathing, practicing gratitude and acknowledgement, setting intention, and asking for support.

Find out more about Dr. Jarkaat at: www.rolandjarka.net

Keynote Presentation

Keynote presenter Kimi Hirotsu Ziemski spoke on "The Tyranny of the Urgent;" an engaging discussion of how much of our time is tied up responding and reacting to what she refers to as 'urgent but unimportant' matters and events. This sacrifices time for the truly important decisions and matters we each face. To demonstrate the idea, she created a fourquadrant diagram and asked participants to select the quadrant where they spent most of their time. It was clear that time is overwhelmingly spent in the 'urgent but less important' quadrants. This sets the stage for poor decisionmaking and does not leave the time necessary to stop and use conscious, critical thinking to address important, perhaps longer-term decisions.

In order to be effective leaders and project managers, we need to move into that quadrant where we are able to truly stop and think about the issues that truly require our attention. Effective leaders are able to marry education, expertise and instinct together in order to address their most critical issues and decisions. She asked that we challenge ourselves to spend more of our time on issues that meet the truly important criteria in our lives.

Learn more about Kimi Hirotsu Ziemski: http://www.energizingenterprises.com





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Opportunities

Become a Volunteer!

Grow your network and your skill set! These are some of the volunteer opportunities currently available:

- Director of Technology–Operations team
- Director of Sponsor Programs–Marketing team
- Art Director-Marketing team
- Quality Team Members (4)-Membership team
- Instructors, Certification Prep course–Professional Development team

For more information, go to the <u>Volunteer Opportunities</u> page on the Chapter web site, or contact our Director of Volunteers at <u>volunteer@pmi-portland.org</u>. You will be glad you did!

PM Job Postings

These are the three most recent job openings sent to PMI Portland Chapter members who have joined our Job Posting Service: <u>http://www.pmi-portland.org/job-posting-sign-up-</u> process.

- IT Manager, Custom Decorators Databases, Websites, Servers, Storage, Networks, Telecommunications and Email Systems
- Project Assistant, Centric Elevator Industrial/Mechanical related engineering field
- Project Manager, Service Communications Inc. (SCI)

For complete information about the Job Posting Service, including instructions about how **Chapter members** can participate, visit the <u>Job Posting Signup</u> web page.

New Volunteers



Stephen Wilks, PMP – Director of Registration

Stephen is a PMP and a Systems Engineer for Reddaway, a YRC Company. He has over 30 years'

experience supporting Information Technology for companies ranging from manufacturing to transportation logistics. Stephen has a Bachelor's of Science Degree in Business with focus on IT Management. Stephen served as the Annual Portland PMI as Registrar and is currently the President of Cascade User Group (A user group covering IBM Midrange systems for all of Oregon and Southwest Washington). Contact Stephen at <u>mailto:registration@pmiportland.org</u>.

Calling All Writers

The PMI Portland Newsletter is looking for volunteers to serve as article writers. Newsletter writers will pen articles about local project management educational events, Chapter programs, along with other items relevant to our field of project management. No previous writing experience is necessary, just a willingness to commit an hour or two per month attending an event, or interviewing someone and then writing about the experience.

In this role, you'll have the opportunity to meet and work with project management colleagues across the Portland/ Vancouver area. You'll also have the opportunity to give back to the community by improving communication among PMI Portland Chapter members. You can also earn PDUs! If you'd like to explore one of these writing opportunities, just drop us a line at mailto:newsletter_dir@pmi-portland.org.



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Membership

Join the PMI Portland Chapter

PMI Portland Chapter is a local chapter of the international organization, PMI (Project Management Institute). The PMI Portland Chapter prides itself on being an active and growing project management community and is one of the largest chapters in the Pacific Northwest.

How to Join

To become a member of the Portland Chapter, you must first join PMI Global. You can join online or download an application.

Click <u>here</u> to join PMI Global. You will be given an opportunity to join a chapter. Select the Portland Chapter (C031) from the list.

If you're already a PMI member and want to join the PMI Portland Chapter, you can renew using the link above.

We are honored to welcome you as a new member! You will begin receiving the benefits of membership right away!

Membership Benefits

- Network with Project Management Professionals
- Professional Development
- Discounts on Chapter Events
- Monthly Roundtables
- PMI Portland Chapter Monthly Newsletter
- Current Job Listings
- Volunteer Opportunities

Membership Costs

Join: PMI Membership costs \$139/year. PMI Portland Chapter membership costs \$25/year

Renew: PMI Membership renewal costs \$129/year. PMI Portland Chapter membership renewal costs \$25/year

Discounts: Retired members pay just \$60 per year for PMI membership. Must be a PMI member in good standing for five consecutive years and have retired from active employment.

Students may join PMI for just \$30 per year, plus a \$10 application fee for new members. Membership is open to any student enrolled in a degree-granting program at an accredited, or global equivalent, college or university.

Test Drive a Membership

Would you like to come to a <u>PMI Portland Chapter event</u> to meet some of your fellow project management professionals and see what the Chapter is all about? You're welcome to attend, even as a non-member!

Get on our mailing list! PMI Portland members automatically receive e-mail announcements of all Chapter events and monthly newsletters—and you can too. If you would like to receive Chapter announcements and newsletters, fill out our <u>Non-Member Sign up form.</u>

For More Information

Visit the <u>PMI Portland Chapter web site</u>. Read the <u>Chapter</u> <u>brochure</u>. New Member? See the New Member information <u>web page</u>.

Good things happen when you join PMI Portland.







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Chapter Leadership & Logistics 2012-13 Board of Directors Sponsor an Event

The PMI Portland Chapter Board of Directors wants to hear from you!

President Alan John, PMP president@pmi-portland.org

President Elect Diane Brady, CSM presidentelect@pmi-portland.org

Past President Steve Thornton pastpresident@pmi-portland.org

Secretary Willem Stoeller, PMP secretary@pmi-portland.org

VP of Finance Jeff Henderson, PMP vp_finance@pmi-portland.org

VP at Large Robert Bondaruk, PMP vp_at_large@pmi-portland.org

VP of Marketing Dave Molinari, PMP vp_marketing@pmi-portland.org

VP of Membership Saby Waraich, PMP vp_membership@pmi-portland.org

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Mission

To promote the profession of Project Management by creating a culture and community that facilitates professional growth through education and volunteerism.

Vision

To be the innovative leader in the region for advancing project management, making individuals and organizations more successful. We are a responsive and collaborative center of excellence promoting ethics, quality, knowledge, skills, integrity, and leadership.