

Project Management Institute Portland Chapter

February 2009

Volume 27, Issue 2



**Best Viewed in Acrobat 7.0 or above **Use Internet Explorer or Firefox

Thought for the Month

February may be a short month, but it is jam packed with events: Groundhog Day, Valentine's Day,

Presidents Day, and Black History Month.



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It's not what you achieve, but rather what you contribute

What would be the expectations for a professional athletic team that changed out the coach each year and replaced 50% of the starting line up? Should they expect a winning season? That would largely depend upon the new ideas and fresh energy that the newly elected players would bring to the table. Tolerance and the willingness to work hard are also key characteristics that can produce a winning team.

The annual Board of Director elections will be held in May. All positions will be up for election with the exception of the President. In accordance with the by-laws, the current president elect assumes the presidency July l each year. The by-laws also stipulate that no officer can hold the same position for more than two years. The officers that will be voted upon are: President-Elect, Secretary, VP at Large, VP of Finance, VP of Marketing, VP of Outreach, VP of Professional Development, VP of Operations, VP of Programs, and VP of Membership. Complete job descriptions and other election information will soon be available in future newsletters and on the PMI Portland website. Any member in good standing is eligible to run for any office.

If you are considering running for office, now would be an ideal time to explore the scope of the position, time requirements, desirable knowledge base and benefits of holding an office. Holding an office in a PMI chapter will enhance your leadership skills and provide a better understanding of what makes PMI one of most successful non-profit associations in the world.

PMI has over 250,000 members in 171 countries worldwide, primarily managed by 6000

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Chapter Meeting

February 24, 2009

Keynote Presentation:

Managing Projects with an Innovation Mindset, by Jon Marshall

Educational Presentation:

Effective Networking and Branding: Going from Ordinary to Extraordinary Project Managers, by Greg Sievers, PMP

Register online by Mon. 02/23/2009

Sponsored by:



<u>Click here for meeting logistics</u>

The President's Corner

February may be a short month, but it is jam packed with events: Groundhog Day, Valentine's Day, Presidents Day, Black History Month, and even has one extra day each four years. February is the bridge month that brings us from the dark and cold of January to the promise of spring in March.

In September, I talked about my focus this year—visibility and customer service. As a leadership team, we expanded on these themes at our strategy meeting in August and determined the goals for the year to engage local corporate leaders (visibility) and increase delivery of value to members (customer service). We are now halfway through the board year, so how are we doing on our challenge of meeting these goals?

If the January Dinner Meeting turnout is any indication, we are on the right track at providing value and visibility of our services. We had a record turnout for Alan Cabelly from PSU providing us with insights about personal ownership of our work life at the pre-dinner Education presentation and Sheila Bennett from BPA creating a link between process standardization, project maturity, and project results as the Keynote Dinner address.

Also, at the January meeting the Membership team, in the spirit of delivering value to our members, offered the first newcomers orientation right after the pre-dinner presentation. The orientation will be available to newcomers for February.

If you are having trouble finding affordable training or need additional PDUs, we are piloting a program partnering with Vantage Point Consulting and Corporate Education Solutions to provide an online project management, leadership, and business skill courses. Go to our website <u>www.pmi-portland.org</u> and click on **Chapter Activities** and **Education** to find the link to the courses.

Start thinking about your 2008 projects—The Excellence in Project Management Award (EPMA) team will be opening the nominations for the project, project manager, and student project awards soon.

The organizational strategy and tactics to meet that strategy are a journey, not a destination, so we will continue our efforts to engage the local corporate leadership and deliver value with all our services. Let me know how you think we are doing—contact me at <u>president@pmi-portland.org</u>.

Take care and I hope to see you at our February Meeting. Greg Sievers, PMP will be presenting Effective Networking and Branding: Going from Ordinary to Extraordinary Project Managers as the pre-dinner education presentation and Jon Marshall will talk to us about Managing Projects with an Innovation Mindset as the dinner keynote address.

Don't forget the February Dinner Meeting date is moved to the 24th.

Happy Valentine's and President's Days.

Thank You, Dianne Johnson, PMP President

Our Meeting Sponsor



PMI–Portland extends a heartfelt "Thank You" to **Innovation Frameworks** for its recognition of the importance of professional development for project managers and sponsorship of this month's chapter meeting.

Innovation Frameworks provides training, consulting and programs for sustainable and growing innovation capability. In 2009 we will provide training in many areas including Mastering Program Management, Getting Great Requirements, Managing Organizational Change, Flexible Product Development Methodologies, Market Opportunity Analysis and many Innovation skills. We partner with Program Management Academy, Auxilium and other successful consultants and trainers to market and deliver workshops around the world. Our focus on innovation has captured the interest of many industries from high tech to food processing to artistic publications. We are the Innovation partner of the NW Food Processing Association's Innovation Productivity Center.

Advertise with PMI-Portland

Reach out to our over 1500 members! <u>Click here for details</u>, or contact <u>advertising@pmi-portland.org</u>

Events Calendar

Mon	Tue	Wed	Thu	Fri	Sat / Sun
2	3 Board Meeting	4	5	6 SOUTH Roundtable	7 8
9 PMP Prep Class	10 PMP Prep Class	11 PMP Prep Class	12 PMP Prep Class Central Oregon Roundtable	13 PMP Prep Class NW Roundtable	14 15
16	17 NE Roundtable	18 Salem Lunch Meeting	19 WEST Roundtable PMF Luncheon	20 2009 PMP Class—Early Bird Discount Ends!	21 22
23 Online reg. closes for Chapter Mtg.	24 PDX Chapter Meeting	25 DOWNTOWN Roundtable	26 WORKSHOP- Enhancing Trust on Your Project Team PMF Breakfast	27 NORTH Roundtable	28 Mar
2	3 Board Meeting	4 2009 PMP Class—Last day to register!	5 2009 PMP Class Begins	6 SOUTH Roundtable	7 8



www.innovationframeworks.com

December* Membership News

Thanks Chapter Renewals

Adams, Darrvl Ajjarapu, Vivek Ames, Ray Anderson, Robert Ardell, Tom Asar, Hiten Bailey, Craig Bauske, Brian Beazley, Bryan Brooks, Heather Brooks, Octavia Brumble, Rick Burger, Shannon Burk, Terri Busch, Jeffrey Cassinelli, David Cooke, Karen Cooper, Karen Curry, Laurie Dorsett, Amy Douglas, Stephen Dowell, Jonathan Drentlaw, John Eisenhauer, James Ellison. Diane Featherly, John Fresvik, Cheryl Gault, John Glynn, Philip Greenidge, Holly Hayhurst, Ronald Hicks, Lisa Diane Hoder, Kevin Huntsman, Gordon Jaqua, Perry Jones, Martin Kerker, Alan Larson, Aron Lasiw, Melissa Lattig, Chris Lee, Debra

Lefebvre, Gerry leonetti. tonv Lissit, Scott Lucich, Toby Maddox, Nick McCoy, Amy Morse, Steven Mounir, Nancy Moyer, Robert Nag, Prantik Patton, John Pfeiffer, Gregory Reilly, Sandy Renner, Lisa Reynolds, Steven Richardson, Jean Rokos, Teresa Romano, Serge Russell, Terry Savage, Robert Saye, Allen Schader, Teresa Schindel, Mark Schulze, Glenn Siebenaler, Paul Sims. Bernie Smith, Clifford Smith, Grant Steinborn, Daron Swartzendruber, Cloy Trautman, Randy Vandekrol, Zuleika Vogt, Stuart Walker, Amy Wegerer, Erick Westover, Julie Wiley, Peggy Wollenburg, Steven Worden, Michael Zlatnik, Philip

Congrats New PMPs

Auseklis, Nora, PMP Gabel, Preston, PMP Mohrman, Michael, PMP Molamphy, John, PMP Nock, Levin, PMP Smith, Randy, PMP Swenson, Melissa, PMP Taylor, Leslie, PMP



Welcome New Members

Amer, Amal Bors, Shannon Burke, Carol Byelick, Kimberley Connally, Linda Dietrich, Linda Erts. Bruce Foran, Gregory Gates, Charles Gersey, Justin Kaiser, Jonathan Kyle, Guy Murray, Kevin Putz, Jonathan Puziak, M. George Rapp, Stacey Rien, Douglas

Roper, Cliff Small, Linda Wagner, Diana Wooden, Gregg



* Membership information is provided to the chapter monthly by PMI Headquarters. There may be a 1 to 2 month delay due to newsletter publishing constraints. Contact PMI Headquarters at (610) 356-4600 or <u>www.pmi.org</u> to change or manage your membership information.

Chapter Member Resources

Members of the PMI Portland chapter have additional resources available to them on the chapter website.

- Register for events at member pricing.
- Access Chapter meeting handouts and the Library online.
- Join the Jobs Service.

You must log in AS A MEMBER in order for these resources to be available to you. Some of you may have inadvertently created additional non-member accounts. If you log in using those credentials you will not have access to the items above.

Chapter Member Log In Standards:

- Username-first initial and last name, one word
- Password—PMI number (unless you manually changed it)

Remember that we receive our list of brand new members only once a month from PMI HQ.

If you are a very new member and cannot log in as described above, you may not be in our database yet. Please fill out the <u>Non-member Subscription form</u> on the home page as follows:

- Username (first initial and lastname, one word)
- Password (PMI number)
- Comments (I am a new member, please add me to the Portland Database.

Keynote Presentation

Managing Projects with an Innovation Mindset

Today, innovation is more important than ever. Our government, company leaders and customers are all looking to innovation to revitalize our country's economy and strengthen the role of our country in the world economy.

Last year, Jon presented a popular talk at our January 2008 dinner meeting: Creating Innovation-friendly Projects which Still Meet Business Goals.

This year, Jon is back with a follow-on talk which discusses the critical and changing role of people's mind-sets in successfully planning and managing innovation projects.

Most of us know how critical it is that the leadership aspect of project management must meld the technical and people aspects together to create success and bring out the most value from the project. Innovation-intensive projects are particularly sensitive to this reality. Since Innovation projects have a fuzzy front end, we are moving through a number of very different mindset requirements as we move through the front end of innovation from initialization to completion.

Join us for this fascinating glimpse into the meaning, the role, and the importance of mind-sets: important things for project managers to know in the successful implementation of innovation projects.

Looking for dinner meeting presentations?

These are available to PMI Portland Chapter Members. Just go to our website and log in. Select *Member Resources > Meeting Handouts* from the menu bar.

About the Presenter



Jon Marshall is president of Innovation Frameworks LLC, a Portland-based consulting and training firm which specializes in Innovation. He and his team help companies improve the success of their products and processes by the application of innovation-enhancing methods including a process for managing the fuzzy-front-end of

Chapter Meeting

projects, creativity enhancement, improved pro-activity, and front-end loading of projects.

Jon is also the program director of Oregon Innovators Forum and is past president of the Program Management Forum.

Jon worked at Tektronix for 17 years in technical engineering, project management, program management and as Section Manager of Engineering Services. He led the Future Product Concepts group for the Information Display Division and holds a patent for a manufacturing process.

Jon has been consulting, training and developing courses and innovation content for 19 years. His passion is helping companies succeed with innovation and innovative management and leadership approaches.

GREAT JOB PMI-Members!

The wine basket raffle raised \$228 for Oregon Food Bank.

Thank you for participating.

Sincerely,

Rita Jenks, Director of Community Outreach

(Continued from page 1)

Contribute...

volunteers with limited experience in governing, limited time to serve, and imperfect knowledge about the organization they lead. It is a remarkable success story. All indications are

that membership will continue to increase at an accelerated rate. Therein lies the primary benefit. Few people within their own organizations have the opportunity to serve in a top leadership capacity and contribute their talents to take the organization to greater levels. Another essential benefit is learning the critical skill of boardmanship, and operating as a successful team by every definition.

Does it take time? Yes. Is it easy? No. Can it be enjoyable? Yes. Is it an honor? Yes. What do you need to know? Basically, ensure decisions are consistent with the Chapter Vision and Mission.

Chapter Vision:

To be the innovative leader in the region for advancing project management, making individuals and organizations more successful. We are a responsive and collaborative center of excellence promoting ethics, quality, knowledge, skills, integrity and leadership.

Nomination forms for the 2009-2010 elected board will be available in March on the Chapter Website. Questions can be directed to <u>presidentelect@pmi-portland.org</u>.

Educational Presentation

Effective Networking and **Branding:** Going from Ordinary to Extraordinary **Project Managers**

"It's not what you know; it's who you know." This oft-quoted phrase has a negative connotation, implying that your talent is unimportant. This is, of course, far from the truth. A better phrase would be: "It isn't who you know, but who knows you and knows what you know."

Professional networking is the creation and cultivation of business friendships and acquaintances. Those who do so effectively know its value. It is the life blood of strong and stable careers and businesses. Unfortunately, for many it is one of the most neglected aspects of professional development.

Effective networking is not just for unemployed people any more. It helps a Project Manager identify potential resources in the future. Whether you're seeking expertise to a specific technical question or looking to add to your project team in the near future. You've heard that love makes the world go around, well for a good PM, translate that into relationships. Good working relationships help Project Managers succeed! And you need to value relationships over transactions.

Networking is essential for both new jobs and business contracts. Networking helps you find hidden opportunities and can set you apart from the competition. Build a network of partners to keep an open eve and ear for new opportunities or specific skills for you. Networking builds visibility by raising your profile (aka, Your BRAND!). Having an effective profile provides you with more access to others'. When you make a request, be clear about your intentions. Reciprocity is a wonderful thing, and gratitude is the key. And never abuse your network or relationships. In this session, we'll discover the "how to's" of effective networking and defining your brand.

About the presenter:



Greg Sievers, recently began GS Consulting LLC & is the principal consultant. He is currently focused on: Program / Project Management, Organizational Development, Facilitation & Coaching, Lean Process Improvement and Retrospectives & Agile Development. Greg was instrumental in establishing a highperformance, team-oriented culture at Con-way IT, where he most

recently worked for the past 10 years.

Greg is considered a "master networker" by many colleagues & friends. He enjoys meeting new people and establishing a true connection to each & every person. Greg is a graduate from Portland State University. He is a certified Project Management Professional (PMP) by the Project Management Institute. Greg has been facilitating the PMI NW Breakfast Roundtable at Conway for over 5 years. He has taught technical & soft skills training for 30+ years and is considered a Master Facilitator and has facilitated everything from Strategic Planning to Project Retrospectives.

Chapter Meeting Logistics • 4:00 Registration Table Opens • 4:30 Educational Presentation Мар • 5:30 Networking • 6:30 Dinner and Announcements • 7:00 Keynote Presentation Free Parking request a pass Doubletree Hotel—Lloyd Center the Reg tabl 1000 NE Multnomah Portland, OR 97232 (503) 281-6111 PMI Members - Keynote Presentation \$25, Educational presentation \$10, Both for \$35 • Non-Members - Keynote Presentation:\$30, Educational presentation \$10, Both for \$40 Student Members - Keynote Presentation \$10 Student Non-Members—Keynote Presentation \$15 Keynote Presentation only (without meal) - \$12 Pre-register for best price! Price is \$5 more at the door.

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No refunds within 24 hours of the meeting

Contact the Director of Registration for registration questions.



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A professional photographer will be on-site to document Chapter Meeting events and activities. Photos are the sole property of PMI Portland. By registering for or attending these events, attendees understand that all photos may be used for promotional purposes.

February Menu

Sage Crusted Salmon With Columbia Gorge Stone Fruit Barbecue Sauce, Roasted Hood River Yukon **Gold Potatoes and Fresh Vegetables**

Did you know?

Chapter Meeting pre-registration is preferred, but you can always register the night of the event. There is an additional \$5 fee for walk-in registration.

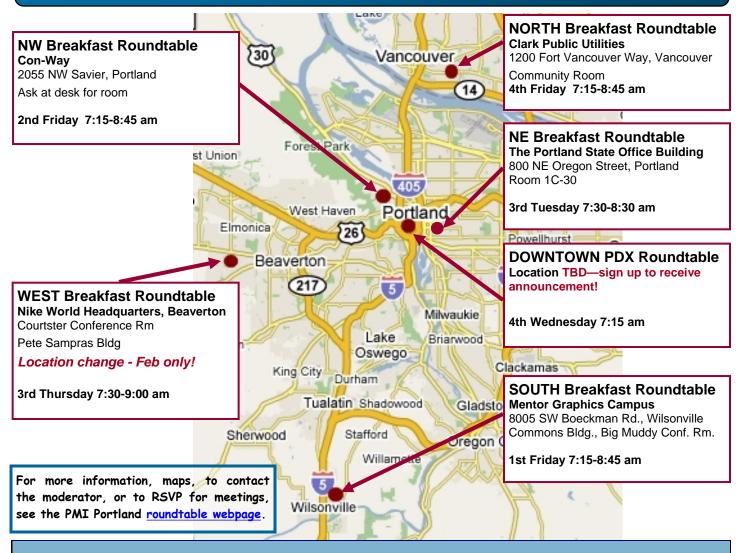
Contact registration@pmi-portland.org

Chapter Meeting

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Portland Area Roundtables



New Roundtable Sign Up Process!

All current members must re-subscribe. It only takes 3 minutes—see our website for details.

Roundtables Update

Project initiation was one of the Roundtable discussions this month.

Starting a new project team member means getting personal objectives aligned with the Project goals. Developing a communication plan may include the resource managers, to capture their goals for the staff member. People generally perform to your level of expectations.

Provide the big picture, so individuals can see how their work adds value for the organization. Be sure to include training in the plan, so that all team members come out of the project with new skills and business insights.

Set up a decision matrix. Includes "decision rights," showing who is empowered to decide on technical, business, or project

issues. This could also include an escalation matrix, so that teams know the consequences of not being able to reach a decision on their own. Empowering the team to reach a decision can minimize escalations to the Sponsor.

Discuss Governance and Change Management. Determine how much of the SDLC are we going to follow, and how much rigor goes into ceremony, documentation, training, and status reporting.

Begin the conversation about work style. Set expectations, especially around time commitments. Discuss how sub-groups will work together, and how they will report progress and issues.

Phase kickoffs are a chance to revitalize the individuals and minimize burnout of an enthusiastic team. Your team can advertise what has been accomplished, and how much they have

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PMI Portland News

Megan Strand—Volunteer of the Month

We've said it before - PMI Portland is staffed by a dedicated and talented cadre of Volunteer Leaders - from our Board of Directors, through our Directors, Program and Project Managers, Roundtable Coordinators, event speakers and meeting table helpers. Every-thing that you, as a member, see - our website, newsletters, workshops, & certification classes, roundtable sessions, dinner meetings, etc., etc. - is the result of volunteer effort. Each has committed their time and energy to making our chapter operations and events work. And we appreciate each and every one of you!

To recognize outstanding dedication and commitment to PMI Portland and our members, we've started a Volunteer Recognition Program. Chapter Board members will work with their organizations to identify outstanding talented contributors. Volunteer of the month, quarter and year will be selected and highlighted here in the monthly newsletter and at chapter events.



Please join me in congratulating our first Volunteer of the Month winner, Megan Strand, PMP, Director of Marketing.

Megan has done an outstanding job as our Director of Marketing since July 2008 by working closely with our dinner meeting sponsors and advertisers to ensure a full sponsorship calendar for PMI-Portland and a positive experience for our corporate partners. Sponsorship is a key program that allows PMI Portland to keep meeting costs reasonable for our members. She consistently delivers value to the Marketing Team with her can-do attitude, dedication and professionalism.

Megan is a project-based marketing/communications professional with over ten years experience in a variety of sectors including non-profit organizations and the public sector. Most recently, she was co-owner and VP of Operations/Projects for a small continuing education company serving education professionals. Megan obtained her PMP certification this past November. She has a B.S. in Marketing from Miami University in Ohio.

This past June, she used her Project Management skills to develop and lead an international medical service trip to Liberia, Costa Rica where a group of 10 speech-language pathologists worked in a special education school serving over 150 children and 15 teachers.

When she's not working on PMI-related projects or networking to find a new career opportunity, Megan enjoys spending time with her children, ages 6 and 4, running and reading.

Please congratulate Megan and give her a hearty "thanks" for dedicating her time and talents to our chapter and our members!

Upcoming Chapter Meetings!

March 17, 2009 April 21, 2009

Job Hunting?

Chapter Members—sign up for the PMI Portland Jobs Program—members receive emails direct from employers looking to hire! <u>Click here for details</u>

Roundtables Update ...

learned about working together.

Become better at delegation. Ensure that the team member is trustworthy, technically competent, and will fairly represent the broad interests of the project team. Don't delegate the relationship with the customer, but continue to ensure that the right things are happening. Sometimes work is being done, but it is not the right work.

These notes are only a summary of the recommendations and stories discussed among the 25 attendees. I also counted a dozens of outbursts of laughter at that early hour. The value is in the conversation. See you there.

The Downtown Roundtable will resume on the 4th Wednesday on March 25th at 7:15am; Signup on the website email list, or send a note to <u>roundtable@pmi-portland.org</u>.

PMI Portland News

Volunteer News

Welcome to our newest volunteers!

Parveen Adel—Director of Advertising

Parveen Adel has accepted a new position with the Marketing Portfolio as the Director of Advertising. In this new role she will focus on developing our newsletter, website and email advertising opportunities for our chapter. She can be reached via email at <u>advertising@pmi-portland.org</u>

Parveen is the founder of Brand Blank a branding company that has worked with businesses ranging from established record labels to start up landscape companies. Brand Blank focuses on business identity and competitive positioning. Currently a senior at the Art Institute of Portland, Parveen is majoring in Design Management with a focus on Advertising.

During her time at the Art Institute she has expanded her knowledge of marketing, art direction, design writing & research and photography. From these skills she has created advertisements for television, radio, and print. She is expected to graduate in spring 2009.

Parveen attended the 2008 PMI Global Congress in Denver with her mother Sheila Bennett, (former Portland Chapter keynote presenter) and was so inspired by the global demand for Project Management that she is now working on getting her CAPM. Her favorite hobby is horseback riding and has trained horses and taught lessons professionally since 2003.

Matthew Horvat—Newsletter Writer

Please join me in welcoming Matthew Horvat to the Marketing Portfolio as a Newsletter Writer. He will be working closely with our Director of Brand Management Joanne Alai to create content for our Newsletter Editor Jani Hansen. He can be reached at <u>matthew.horvat@gmail.com</u>. Read Matt's first article on page 12—"Multitasking Kills Project Workflow." Matthew dedicated himself to the excellence of others early on in his academic studies. After undergraduate studies in Industrial Engineering he set off to getting experience grounded in construction as an assistant superintendent. He shortly transitioned to an owner's representative, after some estimating and project engineering. He continued school at night achieving a Master's of Science in Engineering, Quality and Reliability and a Global Masters of Business Administration. He plans to sit for the Professional Engineer's examination in 2009.

Seeking the thought leaders of improvement in the construction industry, he joined Lean Project Consulting in 2006. Matt's passion for helping people become more satisfied with their work has broadened his interests to include both specialty contractors adopting lean tools during their transformation as well as entire project teams utilizing innovative delivery methods. At Lean Project Consulting, Matt has been a coach on 6 projects plus two trades partners totaling \$1.4 billion of various commercial and industrial types. He currently coauthors many articles, handbooks, presentations and instruction guides in the field of Lean and project management.

Chakra Susarla—Director of Technology

Chakra Susarla is a management professional with 10 plus years experience in management of IT, software development, and project management services across multiple industries. He has been working as a consultant for small to large Portland area metro companies and managing small to large projects. He has experience in managing people onsite and in remote international locations as well as managing an offshore outsourcing.

Chakra has Master of Science in Computer Science from Osmania University, Hyderabad, India and has graduated from Oregon Executive MBA program in 2005. He got the PMP certification in September 2005.

Chakra enjoys traveling, reading and spending time with his family and friends. He can be reached at <u>technology@pmiportland.org</u>, and is a member of the Operations team.

Career Networking

I encourage everyone to stop by the new Career Networking table at the monthly dinner meetings to see what your Marketing team has been up to. First, be sure to bring your resume and business cards to talk with a recruiter from a local firm about current project management positions. Our Director of Jobs Jerry Young has been working with local recruiters to schedule a rotating list of their staff to discuss PM opportunities. Second, we will be bringing career networking handouts on a variety of topics to enhance your toolkit. Topics will range from how to best utilize social networking tools such as LinkedIn to career resources in the area and resume tips.

We have been partnering with local agencies such as the Capital Career Center to exchange information that would be beneficial to our membership. We recently piloted a Career Resource Webinar that was well received and will be taking signups for a future date. Internally we've been hard at work to revise our website to provide more Career Development resources and hope to have these available within the next few months. This will include online Job postings and career networking material to aid in job transitions.

Come visit us at the Career Networking table to learn more and let us help you get connected to the great resources we have within the PMI Portland Chapter!

What is EPMA?

PMI Portland News



EXCELLENCE IN PROJECT MANAGEMENT AWARDS

The PMI-Portland Excellence in Project Management Awards (EPMA) Program acknowledges, honors, and widely publicizes a project team, an individual project manager and a senior high school student for their superior management of a recently completed project. The primary goals of the awards are to:

- Recognize and celebrate project excellence in the Portland community
- Increase awareness of project management principles and disciplines
- Encourage PMI-Portland member involvement
- · Increase Portland metro business community awareness of PMI and the PMI mission

This year is an exciting year for the EPMA Program team. There are three awards, not just one, that focus on excellence in project management:

- 1. **Project of the Year Award** honoring a corporation, non-profit or other company's efforts in its careful management of projects, previously known as the EPMA award.
- 2. **Project Manager of the Year Award** honoring an individual Project Manager for his/ her consistently demonstrated leadership and focus on project management best practices.
- 8. **Student Project of the Year Award** honoring a high school senior who has completed a project this year and can demonstrate an alignment or an understanding of how their project aligns with project management best practices.

The EPMA Program Team will begin accepting applications for the 2009 awards in February.

The PMI Portland Chapter website, <u>www.pmi-portland.org</u> will contain all of the necessary information needed to apply for the awards beginning February 23, 2009. Look under Chapter Activities, EPMA.

Each award category has its own eligibility criteria, application, application process and guidelines; however, all projects completed between Jan. 1, 2008 and Dec. 31, 2008, regardless of size and indus-

try, as well as project managers (nominated or self nominated) and high school seniors, are encouraged to participate.

New Member Meetings

Did you recently join the chapter? Want to learn more about the chapter, what we offer and how best to take advantage of your membership?

A New Member Welcome meeting will be held during the January Chapter Dinner meeting. We'll meet in the room that the Education Presentation is held in, so attend it and stick around!

We'll chat about the chapter, the events we provide, ways you can take maximum advantage of your membership, and you'll meet some of your fellow members and chapter leaders. Finally, we'll answer your questions.

When: 5:35 – 6:00 pm on February 24th, (directly after the Education Presentation of the Chapter Dinner meeting)

Where: Doubletree Lloyd Center, in the same room as the Education Presentation

Reservations: None required for the New Member Welcome meeting, but you will want to register for the Chapter Dinner Meeting education and keynote presentations and dinner.



February 9 - 13, 2009 Cheshire Learning <u>www.cl-pm.com</u> Become certified Project Management Professional!

Earn up to 40 professional education contact hours!

Taught from the project management life-cycle perspective, this class helps you relate the various processes to how projects are managed. It also addresses the project management areas not covered by the PMBoK[®] Guide yet are essential to passing the exam. This approach improves your ability to analyze and respond to the situational questions. The class is fast paced and complete; all you have to bring is your enthusiasm!

The Cheshire Learning PMP Exam Prep course includes a complete study set: PMP Exam Prep book, lots of practice questions, and the PMBOK[®] guide. These are great study aides for anyone serious about passing the PMP exam. The total Cost is \$1950.00.

Dates: February 9 – 13, 2008 from 8:00am - 5:00pm. Lunch will be provided.

Location: Tigard/Tualatin

For more information contact Jan Hilbi, PMP at <u>jhilbi@cl-pm.com</u> or call 503.675.0400.

Visit our web site at: www.cl-pm.com



Cheshire Learning is a PMI Global Registered Education Provider

PMI Portland Career Development News

PMP/CAPM Exam Prep Registration is open

If you are an experienced project manager ready to become a certified Project Management Professional PMP, or you are looking to establish your credibility in the application of project management processes as a Certified Associate in Project Management (CAPM), then this course is a great step to help prepare you for the Project Management Institute (PMI) examination.

Certified PMPs will bring the Project Management Book of Location: 2828 SW Corbett Ave., Portland, OR 97201 Knowledge (PMBOK) methodology and real-world experiences to the classroom. The PMP project management credential is recognized worldwide as an ISO quality instrument.

Workshop—Enhancing Trust on Your Project Team

Our current lean economic conditions demand that organizations and projects continue to deliver better and more results for less overall cost. This fast paced workshop focuses on how enhancing trust within an organization or project team can dramatically increase productivity and create sustainable results.

Based on concepts and the framework drawn from the leading business best-seller, The Speed of Trust by Stephen M.R. Covey, See the PMI Portland website: www.pmi-portland.org "Enhancing Trust on Your Project Team" will give you to tools,

techniques and insights required to put you and your team on the road to increased productivity through increased trust. Studies have shown that gains of up to 185% are possible through cultivating increased trust.

25% Discount for PMI Portland Chapter Members

The International Institute for Software Testing and The International Institute for Software Process (IISP) align with nonprofit groups around the world to promote education for software process improvement.

To that end, IIST and IISP would like to offer members of the PMI Portland Chapter a 25% discount to attend any of the following Software Testing, Software Quality Assurance, and Software Process Improvement events.

To receive the discount, members need to use the promo code "PMIPOR" on their registration. This discount provides up to a \$674 savings, depending on the number of days the individual registers for. For any question, please email info@iist.org or call our office at 1-877-Get-IIST.

In addition, all online courses offered by IIST and IISP are now available at 40%.

Classes will be held Thursday evenings from 6:00 - 9:00 pm, followed by an all-day review on Saturday May 16th. Good attendance in the course satisfies the education requirements for both the CAPM and PMP application. Students will receive a copy of the PMI PMBOK (4th edition), third-party sample questions and course study guide. Seating is limited.

Dates: March 5, 2009 through May 16, 2009

Cost: PMI Members \$895, Non-members \$995. Register by February 20th and receive a \$100 discount.

For details and registration see the PMI Portland website: www.pmi-portland.org

Presenter: Jack Tollefson is a certified facilitator in teaching the Speed of Trust framework and concepts. With over twenty-five years of experience in Information Technology, he has taught over 10,000 software developers how to be more effective.

- February 26, 2009, 7:30 a.m. 5:00 p.m.
- \$275 PMI Portland Members, \$300– Non-members (includes Breakfast, Lunch, Workshop Fee, Handouts)
- World Trade Center, Plaza Conference Room, Portland
- 7 PDUs



February 2009

Article

Multitasking Kills Project Workflow

Multitasking seems to be a pretty valuable characteristic in a person lately. People put this alongside "great people person" and "good computer skills" on their resume. Not dropping details is one of the most important things that we can do to keep our projects from failing. That being said, I would like to show you that multitasking can hurt a project too.

There are many reasons to multitask. What typically happens is that we get started only to find out that the work is actually not ready and we need to stop again. Before long we have 15 or so open items that are all somewhere between started and finished. None ready to be handed over to the next person, and only few that are available to make progress on. Think about your billing cycles, todo lists around the house, administrative coordination, and especially the specialty contractor doing part of the total job. The best situation is where there is enough work that is being Matthew Horvat is a coach for Lean released that productivity won't be too bad.

Get a dramatic increase in performance (work throughput) by only starting work that is ready to be finished. Multitasking kills project work flow!

In addition to the constant need to stop because something comes up, we tend to wait until there is ample work before

we get started. That way, we both reduce our setup time and protect ourselves from running out of work. This may not be so bad if you are in an office environment, but if you are a specialty contractor with 20 workers on site, finding someplace to make money with all the people gets difficult fast if something goes wrong.

So, are we trapped in this situation? What can we do?

I propose we need to do two major things to improve project throughput. The first cultural change is to be a bit more rigorous about planning. Get the people involved in making the plan together before the project or phase starts. And I mean really get them involved. Pass out sticky notes and have them line up their activities to meet an end goal. Then make the Gantt chart and

MARK YOUR CALENDARS!

The JUNE chapter meeting date has been changed. It will be held on June 9!

WRITE AN ARTICLE and EARN PDUS!

Write an article or book review for the newsletter. Details.

scrub it weekly with the same people to make the work ready. Finally coordinate the next week's work with even more detail. Meet daily to tell each other about the work that you finished for the day and take a moment to discuss and learn from glitches in the flow.

The other major cultural change is to have a candid conversation about reducing the size of the chunk that you are working on. Start with the above task, building reliability, then consider handing off a smaller batch. You'll do this in planning. It works best when the players are in the room with stickies in hand. Toyota has discovered that the optimal batch size is one item. That is to

say that to get the fastest possible turn around on inventory we need to be constantly adding value to the work and complete it.

Project Consulting, Inc. He lives in Portland and consults to the AEC industry.





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Faces of PMI Portland

January 2009 Chapter Meeting



C. Hanson



A. Walker



C. Wilcox



P. Adel, Dir. of Advertising, S. Bennett, BPA, Keynote speaker



Many thanks to Erik Odegard for the photos



D. Gorden, M. Gorden, Dir. of Events





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Mission	ture and community that fa-				
Monthly Chapter	Held on the third Tuesday of every month except July and August.				
Monthly Chapter Meetings	Check chapter website to confirm meeting dates.				
meetings	encer enapter <u>website</u> to commin meeting dates.				
Board Meetings	Held on the first Tuesday of each month.				
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Chapter Web Site	www.pmi-portland.org				
Newsletter	Published monthly except July and August.				
Newsletter Editor	Newsletter Editor <u>newsletter@pmi-portland.org</u>				
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