

Project Management Institute Portland Chapter

Volunteer Job Description

JOB TITLE	Annual Conference Operations Lead (2019)
JOB DESCRIPTION	Job Overview
	This Lead volunteer is part of the AC Project Team and reports to the Director of the Annual Conference. In collaboration with the other Team Leads, Sponsor and the Director of the Annual Conference, the Operations Lead is responsible for developing and implementing an operations and technology plan to meet the goals for the Annual Conference.
	Job Details
	Planning and Pre-Event Execution
	 Develop the Operations and Technology Management Plan and activities schedule that rolls up to the overall Annual Conference Project Plan and agreed upon milestones. Collaborate closely with the Chapter's Operations Portfolio in order to integrate the Annual Conference's operations needs with the ongoing Chapter's technology and web strategy and abilities. Attend weekly or other agreed-upon project meetings as called by the Annual Conference Director or Sponsor. Recruit and train necessary assistant and other volunteer team members to implement the activities of the Operations and Technology Management Plan. Collaborate with the Volunteer Management Lead for proactive recruiting and onboarding. Create working charter with assistant and any volunteers working directly with the Lead in order to effectively communicate progress, delegate work, and resolve issues. Ensure volunteer hours are reported through TrackItForward system. Determine and lead team meetings as appropriate. Collaborate closely with the Registration Team Lead and the Marketing Communications Team Lead to ensure the most efficient and effective decisions regarding technology and testing timelines. Serves as the main point of contact for all technical challenges and issue resolution.
	Day of Event
	 Early onsite testing of all AV, registration and App technology Ensures all operations volunteers know protocols for issue resolution

Event Close/Follow-Up

- Clean up details, equipment returns, and storage of PMI items
- Maintain ongoing log of Lessons Learned and participate in the Retrospective after the Conference
- Compile final report for submission to the AC Director
- Thank team of volunteers

Required Skills/Qualifications

- Operational understanding of events required
- Good interpersonal communication and prioritization skills.
- Ability to work with other team leads and volunteers, influencing others to achieve results
- Ability to develop plans and execute them to successful outcomes
- Proficiency at Microsoft Office applications.

Career Benefits

- Add to your Project Management experience and exposure to the PMI community at large (great for those looking to complete an application for the PMP Exam)
- Additional PDUs
- Build your professional network as you engage with PMI volunteers
- Increase your team leadership skills and experience
- Gain experience with "App" technology
- No cost attendance of annual conference

TIME COMMITMENT	Job Duration 1 year with possibility of extension
	Estimated Hrs/Week Varies; may exceed 10 hours per week, except for the week of the conference, when it may exceed 10 hours per day.
CHAPTER INFO	PMI Portland Chapter membership required? (Asst Dir and above) Yes
	PMI certification required? No Which certification? (Fill in here)
	Portfolio Executive
	Division/Team : Annual Conference
	Team Leader's Name Sandra Koelle
	Chapter Leadership webpage - http://pmi-portland.org/about-us/leadership
PDUs	1 PDU per volunteer hour worked. See PMI.org CCRS information for details.
TO APPLY	Go to https://vrms.pmi.org , use Search Term (16968)
QUESTIONS?	Hiring Manager Name Sandra Koelle
	Title Director of Annual Conference
	Email annual_conf@pmi-portland.org