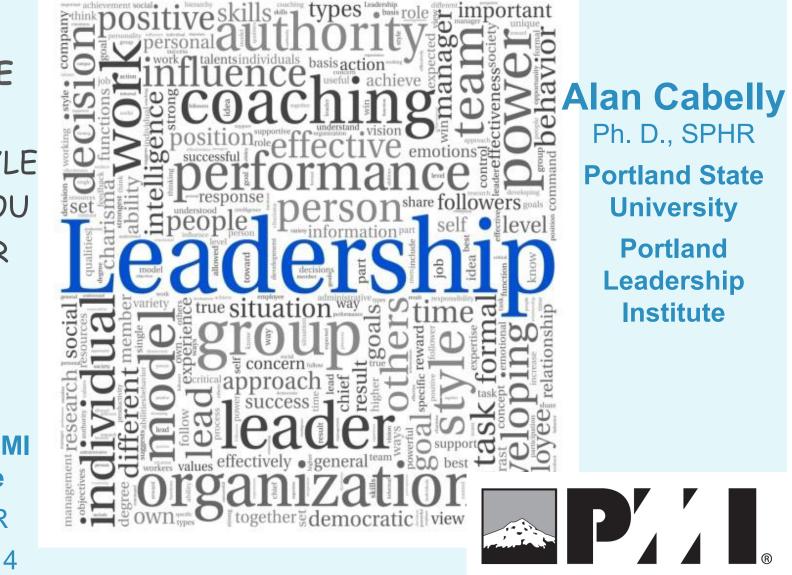
WHO ARE YOU? YOUR STYLE MAKES YOU A BETTER LEADER

13<sup>th</sup> Annual PMI Conference Portland, OR Sept. 19, 2014



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- 1. Introduction to DiSC
- 2. What's Your Style
- 3. Video examination of the styles
- 4. "A Day in the Life" of a .....

### conclude

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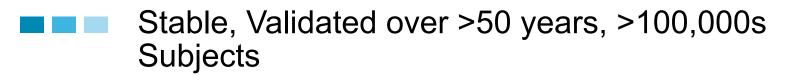




# DiSC Model

3

Behavioral Inventory, not Personality (such as Myers-Briggs)



Validated Assessment Available

### Today's focus:

- Iearn to work best within your style
- Iearn to understand others' styles
- Iearn how others view you

**DiSC Introduction** 





## Leadership Goals

4

What brought you this particular session?

What do you need to work on?

What are your greatest strengths as a leader?

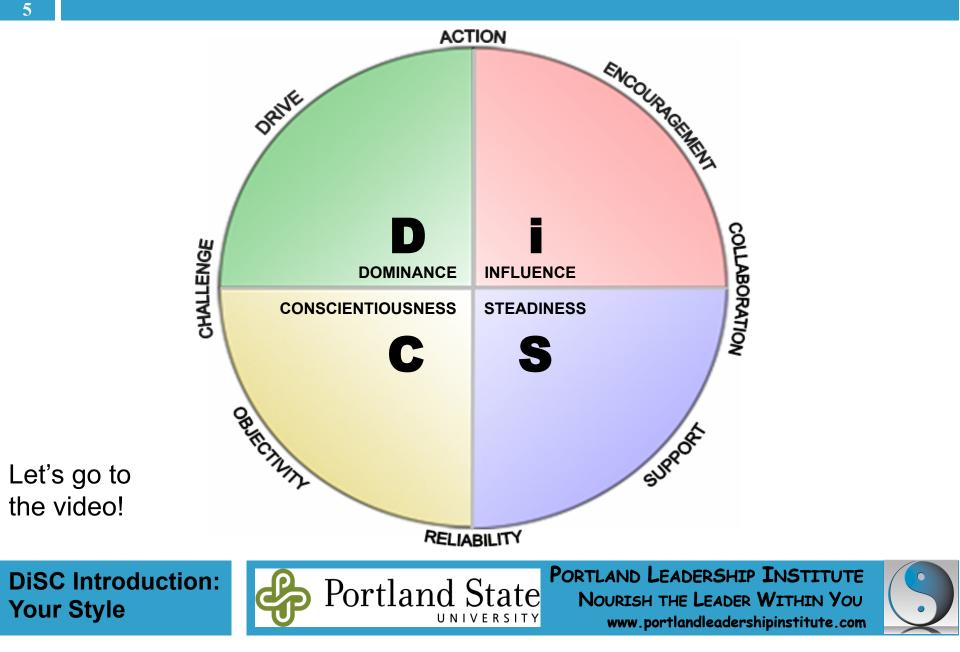
What are your goals for this session; for this conference?

DiSC Introduction: Your Goals

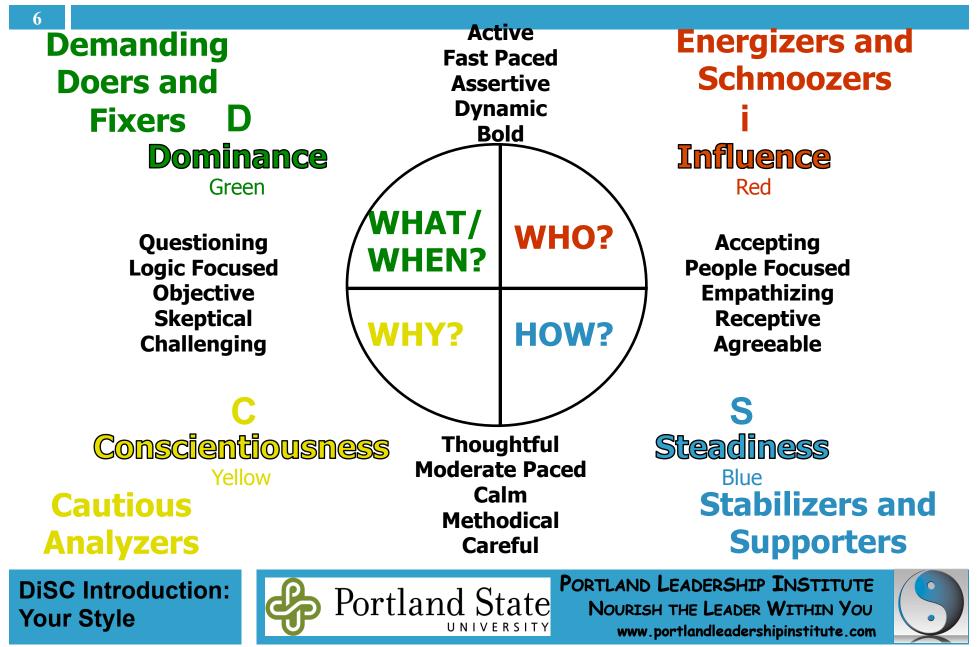




### DiSC Meaning: What Do People Expect from You? What Are You Known For?



### DiSC<sup>®</sup> MODEL





What did they say about your style(s)?

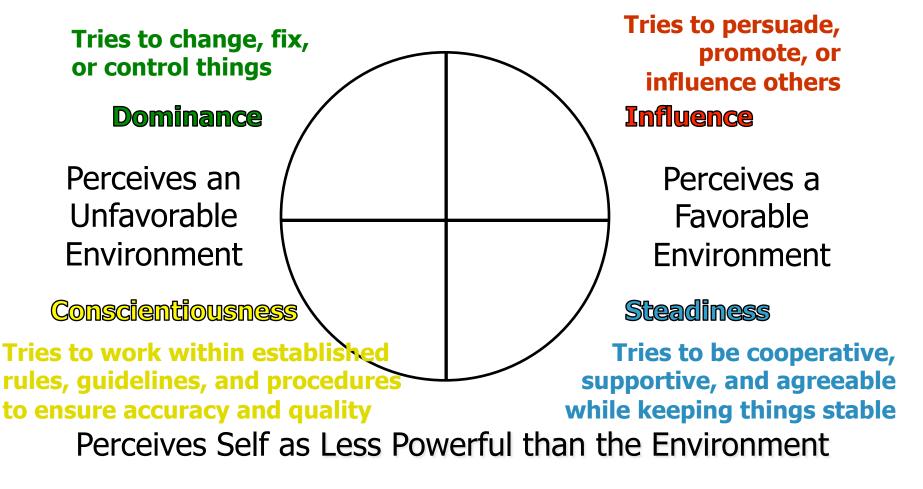
Is there anything you would like to change? How might you do this?

What did you learn about other styles?



# DiSC<sup>®</sup> Styles and the Environment

Perceives Self as More Powerful than the Environment



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DiSC Introduction: Your Actions

8



### Working with a High D (Dominance)

Identify one High D you know.

9

What do you have to do in order to be more effective with this person?

How can you make a High D's life easier?

Why do you need a High D at work?

Your Effectiveness





## Working with a High i (influence)

Identify one High i you know.

10

What do you have to do in order to be more effective with this person?

How can you make a High I's life easier?

Why do you need a High i at work?

Your Effectiveness





### Working with a High S (Steadiness)

Identify one High S you know.

11

What do you have to do in order to be more effective with this person?

How can you make a High S's life easier?

Why do you need a High S at work?

Your Effectiveness





## Working with a High C (Conscientiousness)

Identify one High C you know.

12

What do you have to do in order to be more effective with this person?

How can you make a High C's life easier?

Why do you need a High C at work?

Your Effectiveness





### Conclusions

13

What do I need to do at work to be more effective?

How will I continue my own leadership development

Your Effectiveness





### D – Dominance

I4Emphasize:shaping the environment by overcoming opposition and challengeTendencies:getting immediate results, taking action, accepting challengesMotivated by:challenge, power and authority, direct answersFears:loss of control in their environment; being taken advantage ofYou will notice:self-confidence, decisiveness, and risk-taking

#### Limitations: lack of concern for others, impatience If you have a high-D style, your strengths as a co-worker or team member may be that you

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- make decisions when others cannot
- confront tough issues or situations
- accept change as a personal challenge
- keep the team focused and on task

#### Others may see limitations because you

- may come across as unapproachable
- can be insensitive to others
- may show impatience with others
- try to move the team before it is ready

#### You can be more effective by

- developing more patience
- toning down your directness and asking more questions
- working on your body language to seem more approachable
- and offering more encouragement in conversation

#### Your Style



### i – Influence

| 5 | Emphasize:       | shaping the environment by persuading and influencing others |
|---|------------------|--|
|   | Tendencies:      | involvement with people, making a favorable impression       |
|   | Motivated by:    | social recognition, group activities, relationships          |
|   | Fears:           | social rejection, disapproval, loss of influence             |
|   | You will notice: | enthusiasm, charm, sociability                               |

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Limitations: impulsiveness, disorganization, and lack of follow through

### *If you have a high-i style, your strengths as a co-worker or team member may be that you*

- are available to others
- inspire others
- spread your enthusiasm and positive attitude to others
- give positive feedback to your colleagues

#### You can be more effective by

- listening more carefully
- becoming more organized
- providing more detail

#### Others may see limitations because you

- can be disorganized
- may be superficial in your approach
- lack follow-through

#### Your Style



### S — Steadiness

| 16 | Emphasize:       | achieving stability, accomplishing tasks by cooperating with others |
|----|------------------|---|
|    | Tendencies:      | calm, patient, loyal, good listener                                 |
|    | Motivated by:    | infrequent change, stability, sincere appreciation, cooperation     |
|    | Fears:           | loss of stability, the unknown, change, unpredictability            |
|    | You will notice: | patience, a team player, stability, methodical approach, calm       |
|    | Limitations:     | overly willing to give, putting their needs last                    |

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If you have a high-S style, your strengths as a co-worker or team member may be that you

- are a good team player
- are sensitive to others' needs
- approach meeting agendas methodically
- listen well
- are likable

### Others may see limitations because you

- can be indecisive
- may be indirect
- resist change

#### Your Style

#### You can be more effective by

- becoming more assertive and direct
- coping better with change
- not carrying the burden of everyone else's problems



### C-Conscientiousness

| 7 | Emphasize:       | working within circumstances to ensure quality and accuracy                                     |
|---|------------------|---|
|   | Tendencies:      | attention to standards and details, analytical thinking   |
|   | Motivated by:    | clearly defined performance expectations, quality and accuracy being valued                     |
|   | Fears:           | criticism of their work, slipshod methods   |
|   | You will notice: | behavior that is cautious, precise, diplomatic, restrained                                      |
|   | Limitations:     | overly critical of self and others, indecision because of desire to collect<br>and analyze data |

If you have a high-C style, your strengths as a co-worker or team member may be that you

- are thorough
- follow standards
- emphasize accuracy
- use diplomacy

#### You can be more effective by

- accepting differences
- being more open
- focusing on communication

#### Others may see limitations because you

- can be overly concerned with perfection
- tend to hamper others' creativity by sticking to the rules

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act aloof

#### Your Style



18 Professor, Portland State University, Human Resource Leadership

Executive Director, Portland Leadership Institute

Nationally and Internationally Recognized Speaker, Teacher, Consultant

- Authentic Leadership for the 21<sup>st</sup> Century
- Improving Workplace Relationships: Responding to Generational Differences in the Workplace
- Leadership: Focus and Getting "Unstuck"
- Strategic Negotiation and Conflict Resolution
- Teambuilding with the DiSC<sup>®</sup>
- Workplace Balance and Your "Juggling Act"

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